

Frequently Asked Questions

Birthday Parties

Q. How many guests may I invite?

A. Basic & Super Parties include 12 guests plus the birthday child.

Q. May I invite more than 12 guests?

A. Yes, but there is a charge of \$8 per additional child for Basic Parties & \$9 per additional child for Super Parties.

Q. How much activity time is included? (Swimming, Skating, Field, Court or Theme)

A. Basic & Super Parties include one hour of activity, and an additional 45 minutes in one of our private party rooms. All Ice Skating parties include two hours of skate time, plus 45 minutes in a party room.

Q. May I bring any of my own food/drinks?

A. No, we do not permit any outside food or beverage in our facility.

Q. May I bring alcohol for the adults?

A. No, we do not permit any alcoholic beverages in our facility.

Q. May I purchase additional food for the adults?

A. Yes, when we call you prior to your party to get a final guest count, we will ask if you would like any additional pizza for the adults. Additional pizzas are \$12/pie and additional cakes are \$25.

Q. May the parents participate in the activity, too?

A. Yes, we welcome all parents to join in on the fun. There is a \$10 per parent usage fee for swimming and \$12 per parent fee for ice skating.

Q. How old must you be to have a swimming party or an ice skating party?

A. We recommend that children are no younger than 5 to have a pool party or ice skating party. Anyone under the age of 5 must be accompanied by an adult and the adult must pay the usage fee.

Q. When do you need to know the final headcount for the party?

A. You will receive a call the Monday before the party and the final headcount is due by the Thursday before your party.

Q. How early should I arrive for my party?

A. The birthday child should arrive about 15 minutes before the party, and guests should be urged to show up 5-10 minutes before the party. We also recommend that everyone attending an Ice Skating Party arrive 15 minutes early to allow time to try-on skates.

Q. Do I have to bring anything with me on the day of the party?

A. All paper goods (plates, plasticware, cups, napkins, table paper), candles, balloons & decorations are taken care of by us. All children attending a Theme Party will receive a goodie bag from Body Zone. You are more than welcome to bring 'goodie bags' for children attending Sports parties at your own cost.

Q. May I tip the host/hostess?

A. Yes, you are more than welcome to tip if you think our staff did an exceptional job. You may tip with cash, check or credit card.

Q. If I need to cancel my party, how much notice must I give?

A. Parties must be cancelled 7 days in advance to avoid paying for the entire party. If you cancel inside of 7 days you will be responsible for paying the entire balance of the party.

Q. What if the weather is bad or I have a family emergency?

A. Your \$100 deposit is non-refundable, but may be applied to a rescheduled party. We will work with you to make sure you receive the party you were looking for!